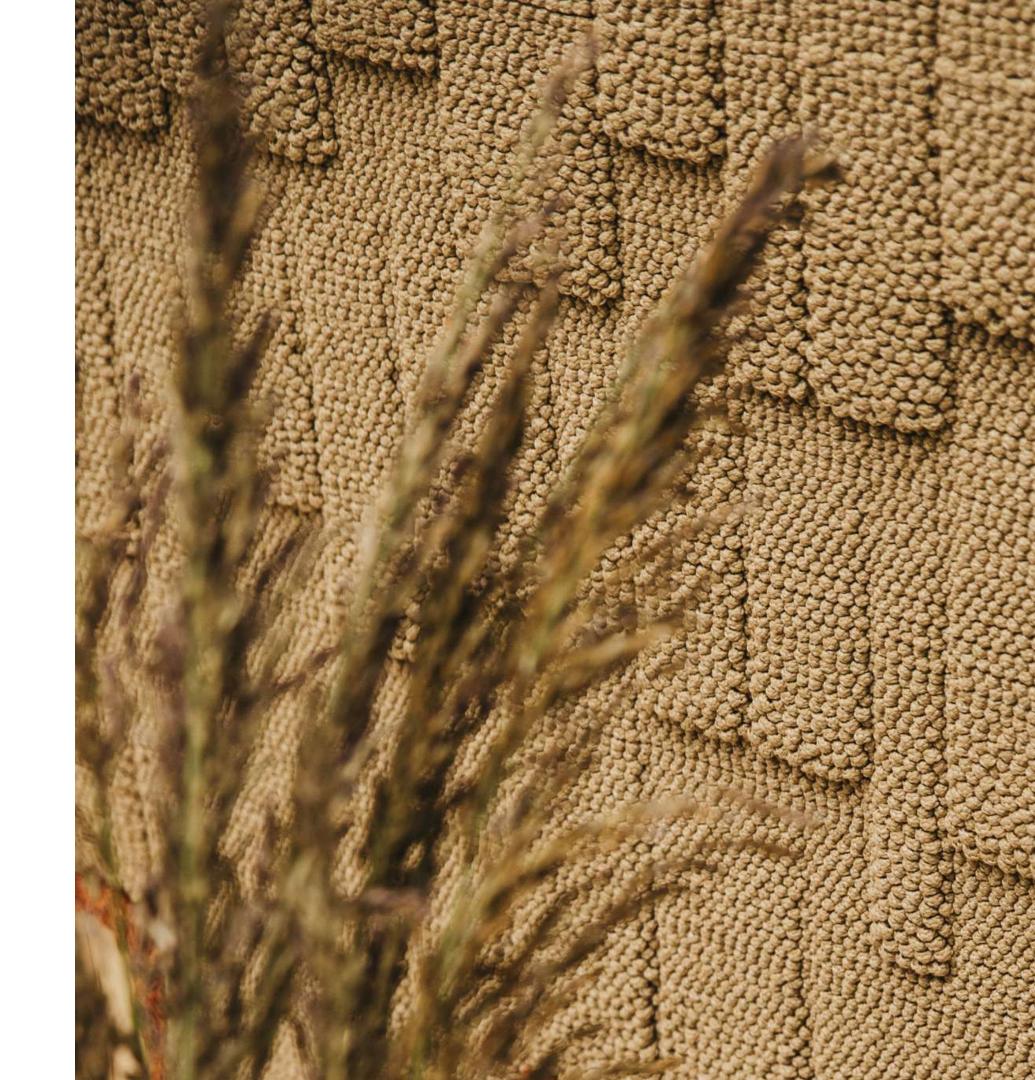
QUALITY, ENVIRONMENTAL, HEALTH & SAFETY POLICY

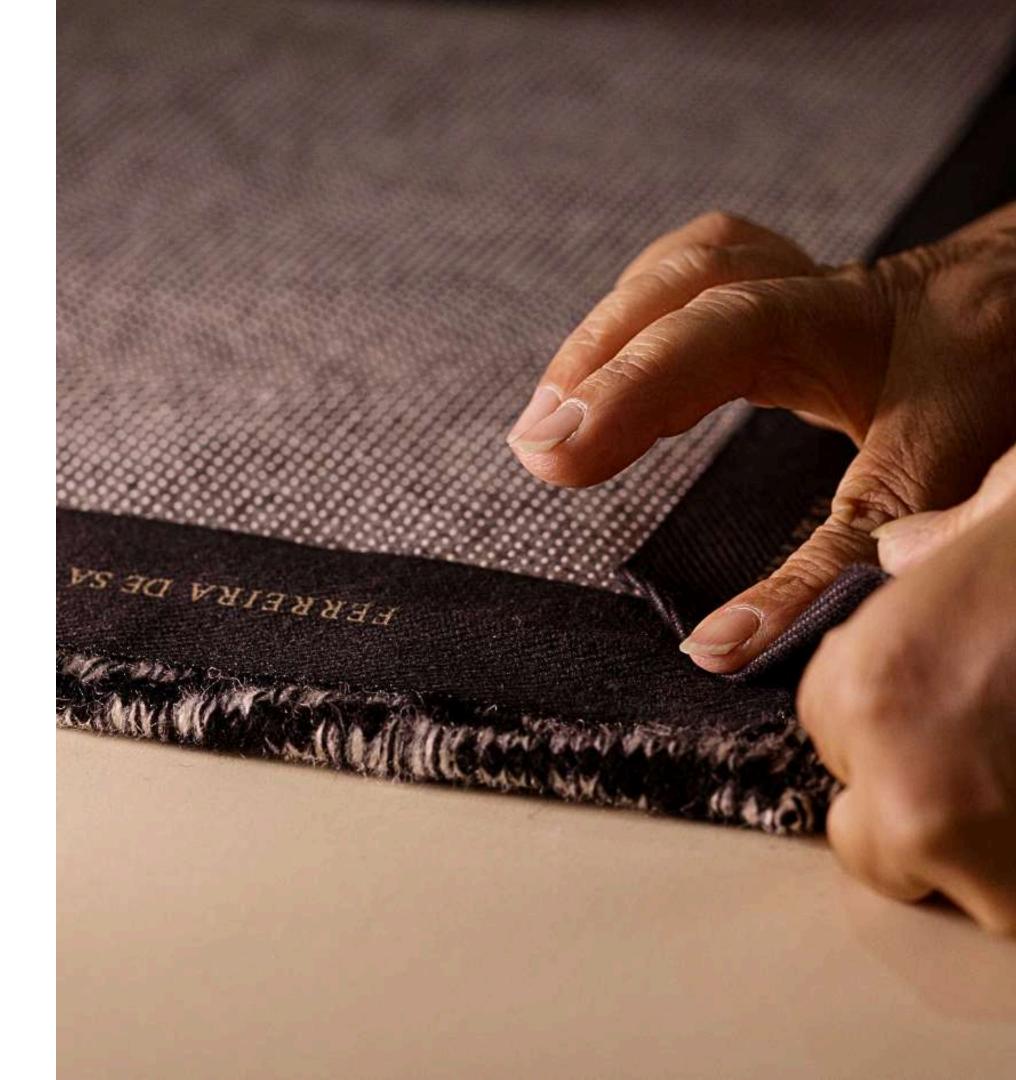






VISION

To be the leading global reference in the production of high-quality rugs, combining artisanal mastery with sustainable innovation. We aspire to lead the transformation of the sector by balancing tradition and modernity, while promoting a positive impact on the environment, society, and our clients' experience.





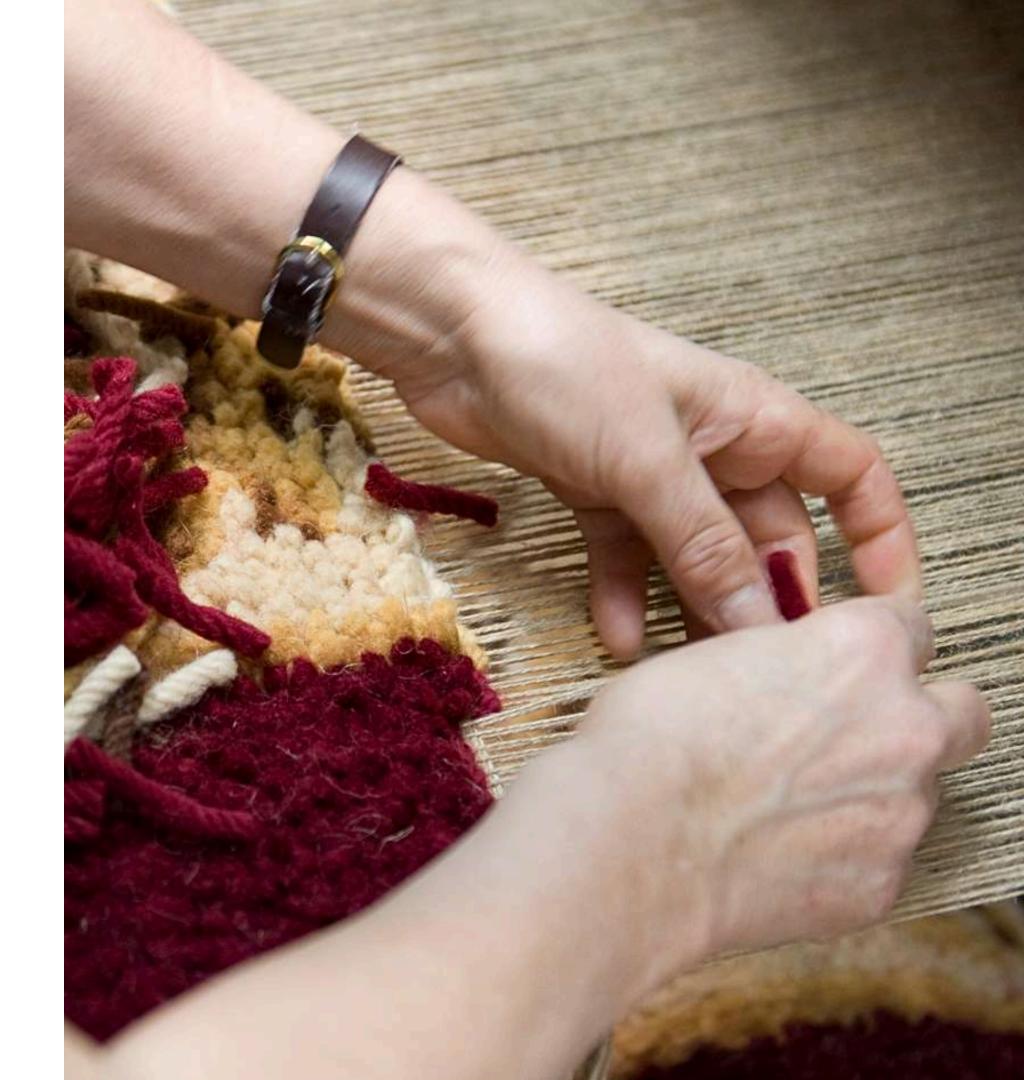
MISSION

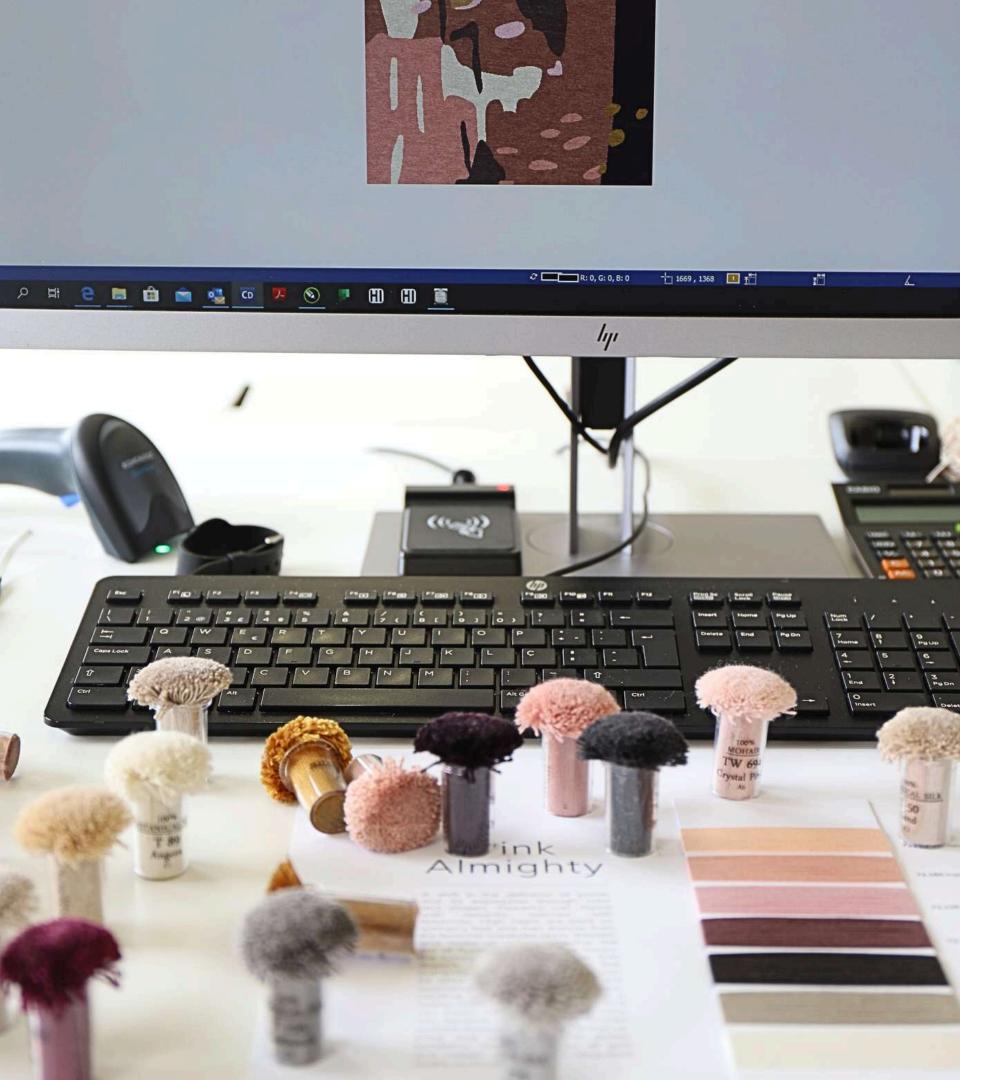
To create and produce high-quality rugs that combine innovative design with tradition, upholding the highest standards of production, sustainability, and social responsibility. Our mission is to exceed expectations by offering customised and timeless solutions, preserving the heritage of Portuguese craftsmanship, and promoting the well-being of everyone within our ecosystem.



TRADITION AND SAVOIR-FAIRE

Since 1946, Ferreira de Sá has honoured the legacy of the 'Portuguese Knot', passing down mastery and authenticity through generations. Artisanal knowledge is at the heart of our identity.





DESIGNAND CREATIVITY

Design is the exploration of the limits of techniques, materials, and colours — making us a reference among designers and clients across diverse segments.

AUTHENTICITY

Our brand is recognised for its unique character and the cultural richness it conveys. We value the company's history, the identity of our collections, and the heritage of Portuguese culture.



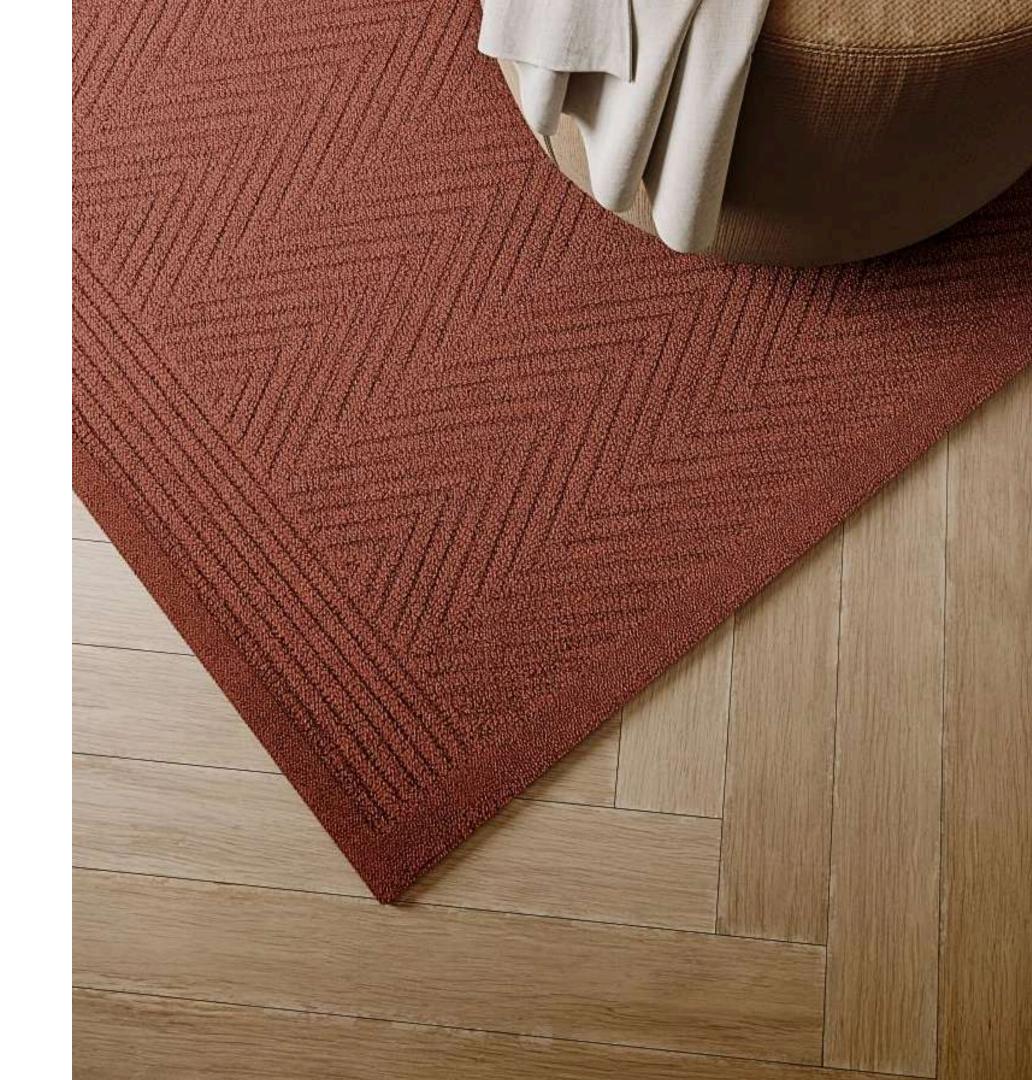


MODERNITY AND INNOVATION

We balance traditional know-how with technical evolution, using advanced technologies such as tufting and hand-woven techniques to ensure versatility and superior quality.

QUALITY AND EXCELLENCE

We are committed to the highest quality in our products and services, investing in rigorous control processes and continuous improvement.





SUSTAINABILITY AND SOCIAL RESPONSIBILITY

We produce consciously, minimising environmental impact and promoting a circular economy.

We are committed to an inclusive, ethical, and safe working environment.

SAFETY AND WELL-BEING

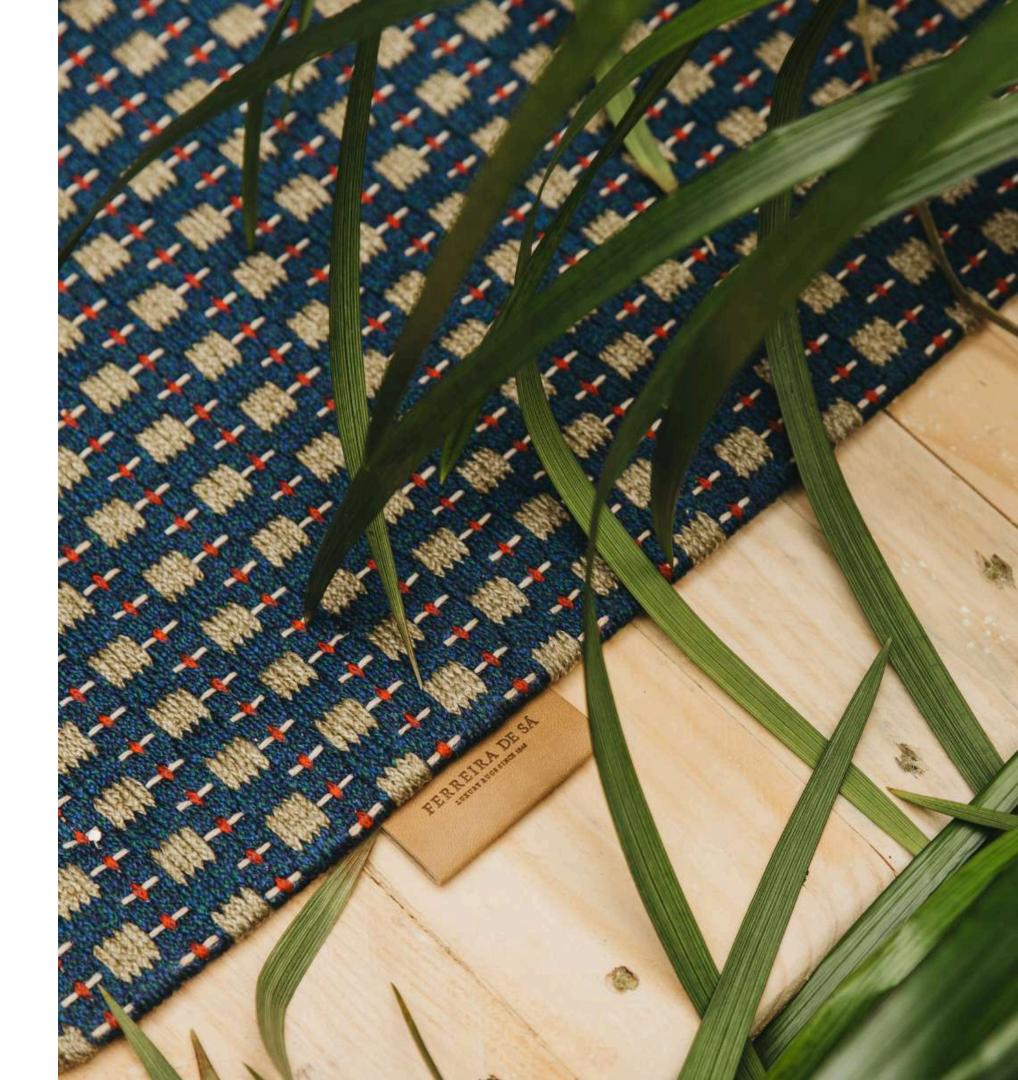
We ensure healthy and safe working conditions, preventing work-related injuries and health issues.





QUALITY

- **Certifications and Standards:** We strictly comply with international quality standards, ensuring products that meet ISO 9001 and other applicable guidelines.
- **Continuous Improvement:** We continuously monitor and enhance our methods and processes to ensure efficiency and innovation in product development covering quality, employee health and safety, and the management of our environmental performance.





EMPLOYEE HEALTH AND SAFETY

- **Continuous Improvement:** We continuously monitor and enhance our processes to ensure efficiency, innovation, hazard elimination, and risk reduction regarding the health and safety of our employees.
- **Participation:** We ensure that all employees have the right and the responsibility to contribute to consultation and participation initiatives.

SUSTAINABILITY

- **Environmental Impact Reduction:** We adopt sustainable practices to minimise emissions, reduce waste, and optimise the use of natural resources, with a focus on environmental protection.
- **Energy Efficiency and Circularity:** We prioritise solutions that promote a circular economy, valuing material reuse and waste reduction.
- **Social Commitment:** We promote an ethical, safe, and inclusive working environment, contributing positively to the community.
- **Regulations and Applicable Laws:** We comply with all applicable legal and regulatory requirements, as well as other obligations subscribed to by Ferreira de Sá, fostering a strong sense of social responsibility and environmental care.

